## Policies of Betty's Hideout

We are happy you've chosen to stay with us! These policies are in place to preserve the beauty and usefulness of these sweet little cabins for many years to come!

Thank you for helping us do so, we appreciate it!

- Reservations can be made up to 6 months in advance.
- ❖ A 50% deposit is required for all reservations up front. The remaining 50% will be paid 2 weeks prior to arrival.
- Check-in is 4pm on the day you arrive. Checkout is 11am the day you depart.
- ❖ A mandatory \$150 cleaning fee is required for each cabin per 7 night rental or any portion thereof. The entirety of this fee goes to the cleaning woman.
- There is an additional \$50 charge per night per adult over 4 per cabin not including children under 18.
- ❖ From June 1st to September 14th a 7-night minimum is required for booking. During this time reservations will run from Friday night check in to the following Friday morning check out
- Open flame/candles are not permitted
- Illegal drugs or actions are not allowed. Occupants will follow all local/state and federal laws.
- Please remove your shoes indoors
- Keys will be left in a lock box and a code provided before arrival. keys will be returned to the lock box before check out.
- Any kitchen items used, and the bbq if used, will be cleaned before check out. We offer an optional \$20 add on fee if you'd like the cleaning woman to clean the bbq for you.

- ❖ If the cabin is left excessively messy a fee will be charged based on the discretion of the owner and the severity of the mess. Normal usage such as bedding, towels, sand on the floor etc... are not included in this statement.
- If items are broken or missing the cost of the item will be charged to the customer.
- Smoking is not permitted in any of the cabins. Smoking may be done outdoors and butts disposed of in a receptacle and then into the trash leaving no debris outside.
- ❖ This list is not all-inclusive but indicates some of the hazards of vacationing on a lake. Guests may encounter: slippery floors and stairs, especially when wet, decks with spaces between rails, drop-offs on lake bottom, unfenced lake, gas BBQ grills, fire pit & clear sliding glass doors. Therefore, each guest agrees that he/she is voluntarily participating in any and all activities, risks, and use of the accommodations, and hereby assumes all risk of injury, illness, damage or loss to person and property that might result, including, without limitation, any loss or theft of personal property. By booking this cabin, you and all members of your party acknowledge that in all events and circumstances, Betty's Hideout, its officers and employees shall not be liable.
- ❖ Betty's Hideout reserves the right to cancel or rescind any rental agreement if it is found that the Guests are conducting unlawful activities, not abiding by the House Rules, have made any misrepresentations about the nature or size of the group or are in any other way in breach of the rental agreement. If rescinding becomes necessary, no refund will be given.
- Betty's Hideout may choose to cancel reservations prior to customers arrival for any reason. If this occurs at our discretion, before your arrival, we will provide a full refund.

## **Cancellations**

- Cancellations may be made up to 3 weeks in advance for a full refund.
- ❖ with 2 weeks' notice 50% of the deposit will be returned.
- Less than 2 weeks' notice, no refund will be given.